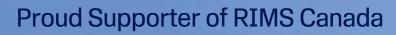
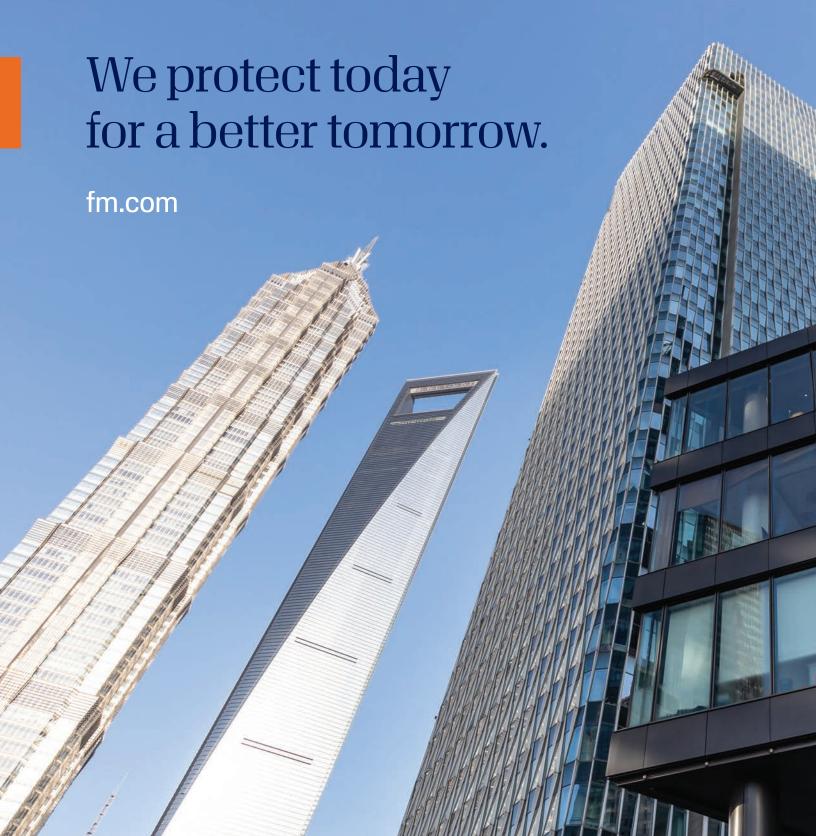
Conference Program

THE FUTURE OF RISK MANAGEMENT IS HERE









Welcome to RIMS Canada Conference in Calgary!

Helpful Information

EXHIBIT HALL

The RIMS Canada Conference Exhibit Hall is where you'll find leading and innovative companies that are changing the way business is done. There's a lot of ground to cover, so maximize your time and plan your visit before you arrive.

Monday, September 13 | 9:00 AM – 5:30 pm Tuesday, September 14 | 9:00 AM – 3:00 pm

THOUGHT LEADER STAGE

The Thought Leader Stage (TLS) in booth #427 has 30-minute interactive presentations that offer quick strategies for risk professionals to address a wide-range of emerging and dynamic risks and opportunities. Sessions will take place in the Thought Leader Stage Monday, September 13 and Tuesday. September 14.

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DEI STUDIO

Attendees can visit the DEI Studio in Booth #126 in the exhibition hall for 30-minute educational sessions on top DEI issues, including neurodiversity, accessibility, disability inclusion, ESG, and career development.

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GETA CHARGE

Stay connected and charged through your day with a charging station located on Level 2 of the North and South Building.

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DOWNLOAD THE RIMS EVENTS MOBILE APP

The mobile app allows you to view session handouts, bookmark sessions and events, search exhibitors, view the virtual map, and much more. Download the RIMS Events app in your app store, then select RIMS Canada Conference.

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EVENTS

Please join us at these special events:

OPENING RECEPTION

Sunday, September 14, 6:00 PM – 8:00 PM National 10th | 341 10 Ave SW, CALGARY, AB

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SELFIE PHOTOGRAPHY

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Join us for an unforgettable opening reception at Calgary's own, National 10th. You can savor delectable food, drinks and entertainment while enjoying an evening of networking and mingling before the conference kicks off!

Please note: Full Conference Registration includes access to the Opening Night Reception. The following registration categories do not include a ticket to the Opening Night Reception: One Day, Exhibitor, Student, Hall Pass and Guest. Tickets are available for purchase.

Full Conference Attendees must wear their conference name badge to access the Opening Night Reception and must be worn at all times during this event. Wristbands will be given for registrants that purchased Reception Tickets and must be worn at all times during the event.

POST-OPENING RECEPTION PRIDE PARTY

Sunday, September 14, 8:00 PM - 11:00 PM

CRAFT Beer Market Calgary Downtown 45 10 Avenue SW, Calgary, AB

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Head next door after the Opening Night Reception and enjoy a pride-themed event with music, entertainment and more!

EXHIBIT HALL RECEPTION

Monday, September 15, 4:00 PM - 5:30 PM

Sponsored by pr insurance brokers &

Once sessions are over for the day, head to the Exhibit Hall to catch up with colleagues, visit with exhibitors and enjoy beverages and appetizers.

HEADSHOT LOUNGE

Monday, September 15 and Tuesday, September 16, during **Exhibit Hall hours**

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Visit the Headshot Lounge located in Booth #421 to get your latest headshot captured by a professional photographer. Includes digital format for easy sharing and uploading.

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PLENARY SPEAKERS

All plenary sessions take place in Macleod Hall, South Building, Lower Level

MANJIT K. MINHAS

Calgary-Born Entrepreneur, Engineer, and Venture Capitalist

Monday, September 15 | 9:00 AM - 10:30 AM

Manjit K. Minhas is a Calgary-born entrepreneur, engineer, and venture capitalist best known as a long-time Dragon on CBC's Dragons' Den. At just 19, she co-founded Minhas Brewery, Distillery, and Winery, which has grown into a global empire with over 90 brands sold across North America and 16 countries. Her companies prioritize sustainability, social responsibility, and innovation—most notably through eco-conscious packaging and accessible gluten-free beers. Manjit also produces film and TV content through Spotlight TV and hosts The Manjit Minhas Podcast, where she interviews top business leaders. Beyond business, she serves on several boards and actively supports causes benefiting women and children in Calgary, where she lives with her husband and two daughters.



WANEEK HORN-MILLER

Waneek Horn-Miller is a Mohawk Olympian, Activist, and Speaker on Indigenous Health and Reconciliation

Tuesday, September 16 | 8:45 AM - 10:00 AM

Waneek Horn-Miller is a Mohawk Olympian, activist, and speaker on Indigenous health and reconciliation. She co-captained Canada's first women's Olympic water polo team at the 2000 Sydney Games and won gold at the 1999 Pan American Games, becoming the first Mohawk woman from Canada to compete in the Olympics. At age 14, she survived a near-fatal bayonet wound during the 1990 Oka Crisis, an experience that fueled her drive to excel in sport and advocate for Indigenous rights. Horn-Miller has worked with the Assembly of First Nations to develop a National Indigenous Sport, Fitness, and Wellness Strategy, and served as Director of Community Engagement for the National Inquiry into Missing and Murdered Indigenous Women and Girls. She continues to inspire through her storytelling, mentorship, and leadership roles, including her work with Manitobah Mukluks' Storyboot Project, promoting Indigenous culture and artisanship.



MICHAEL BACH

A Leader in Inclusion, Diversity, Equity, and Accessibility (IDEA), and Bestselling Author

Tuesday, September 16 | 4:00 PM - 5:00 PM

Michael Bach is a globally recognized thought leader in inclusion, diversity, equity, and accessibility (IDEA), and the bestselling author of Birds of All Feathers and Alphabet Soup. As the founding CEO of the Canadian Centre for Diversity and Inclusion, CCDI Consulting, and Pride at Work Canada, he has spent nearly two decades helping organizations build equitable, inclusive workplaces. Bach brings both professional expertise and personal perspective to his work, drawing from his lived experience as a member of the LGBTQIA+ communities and as a person with a disability. His career includes leadership roles at KPMG Canada and KPMG International, and he has earned widespread acclaim, including being named one of CIO Views' "10 Most Influential DE&I Leaders Revamping the Future." With credentials from Cornell University and multiple national awards, Bach continues to shape the IDEA landscape through consulting, public speaking, and publishing.



AMANDA LINDHOUT

New York Times Bestselling Author, Kidnapping Survivor, Expert on Transformation & Extraordinary Mindset

Wednesday, September 17 8:15 AM - 9:30 AM

Amanda Lindhout is a bestselling author and globally sought-after keynote speaker known for her powerful insights on resilience and transformation. After surviving 460 days in captivity in Somalia, she shares hard-earned wisdom that inspires individuals and organizations to grow through adversity. Her memoir, A House in the Sky, has received international acclaim, and she's delivered over 500 keynotes in 28 countries. Amanda's story has been featured in major media, including The New York Times Magazine and Dateline NBC, and is currently being developed into a limited series by A24. She holds a Diploma in Leadership Development and lives in Nelson, BC.



9:00 AM - 10:30 AM

Welcome and Plenary Address: Manjit K. Minhas

Manjit K. Minhas is a Calgary-born entrepreneur, engineer, and venture capitalist best known as a long-time Dragon on CBC's Dragons' Den. At just 19, she co-founded Minhas Brewery, Distillery, and Winery, which has grown into a global empire with over 90 brands sold across North America and 16 countries. Her companies prioritize sustainability, social responsibility, and innovation—most notably through eco-conscious packaging and accessible gluten-free beers. Manjit also produces film and TV content through Spotlight TV and hosts The Manjit Minhas Podcast, where she interviews top business leaders. Beyond business, she serves on several boards and actively supports causes benefiting women and children in Calgary, where she lives with her husband and two daughters.



Plenary Macleod Hall, South Building, Lower Level

Manjit Minhas, Entrepreneur, Engineer, and Venture CapitalistMonday, September 15 | 11:00 AM - 11:30 AM

Navigating D&O Risk in Times of Economic and Political Uncertainty

Periods of economic and political uncertainty bring heightened scrutiny to corporate leadership and increased exposure to directors and officers (D&O) risk. This session will examine how global trade disruptions, regulatory changes and market volatility are contributing to a rise in D&O claims. Economic downturns elevate the risk of insolvency, placing executives in the position of making difficult financial decisions that may later be challenged. Volatile markets can lead to shareholder litigation, particularly when management actions are perceived as missteps. Tighter credit conditions add financial pressure, increasing the likelihood of distress or bankruptcy. At the same time, evolving standards around ESG and DEI are intensifying regulatory oversight, with non-compliance or perceived governance failures potentially leading to claims. Attendees will gain practical insights into how proactive governance, strategic planning and litigation preparedness can help directors and officers navigate these risks and lead with greater confidence in uncertain times.

Thought Leader Stage-North Building Level 2/Booth#427

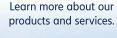
Rissa Revin, Financial Lines Senior Claims Leader, Aviva Canada



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Monday, September 15 | 11:00 AM - 11:30 AM

Underwriting Your Career: Leadership, Resilience and Growth

Career journeys in underwriting are rarely linear. They are shaped by pivotal choices, opportunities and challenges that influence both professional and personal growth. In this engaging conversation, two underwriting professionals—one an executive leader and the other new to the role—will explore how leadership evolves at different stages of an underwriting career, what it takes to succeed in a changing industry, and the power of mentorship in building resilience and confidence. Attendees will walk away with practical insights for navigating the early stages of their careers, as well as strategies for paying it forward as leaders.

DEI Studio-North Building Level 2/Booth#126

Colette Taylor, Chief Operating Officer, The Sovereign General Insurance Company Oussama EL Allaoui, Underwriting Specialist, National Resource Practice, Sovereign General Insurance Company

Monday, September 15 | 1:40 AM - 12:10 PM

Black Insurance Professionals Community MeetUp

The "glass cliff" phenomenon refers to a situation where women and minorities—particularly Black women—are more likely to be placed in leadership roles during times of crisis, downturn or high risk, when the chance of failure is greatest. This phenomenon compounds existing racial and gender inequalities in the workplace, and its impact on Black women in organizations can be significant. This session will explore the impact that the glass cliff phenomenon has on the risk and insurance industry and discuss how advocates are working towards change.

DEI Studio-North Building Level 2/Booth#126

Dionne Bowers, Co-Founder & Chair, Canadian Association of Black Insurance Professionals Wendy Madevu, Claims Manager, Markel Canada



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Monday, September 15 | 1:40 AM - 12:10 PM

Risk Less, Grow More: The Strategic Edge of Trade Credit Insurance

In an era of shifting U.S. tariff policies and global trade uncertainty, credit insurance can provide vital protection. This session covers the key risks and perils covered by credit insurance and explores how organizations can use trade credit insurance to support sales growth, improve access to financing and optimize working capital, facilitate safer entry into new markets, and support customer diversification.

Thought Leader Stage-North Building Level 2/Booth#427

John Middleton, Vice President, Complex Risk, Trade Credit, HUB International

Monday, September 15 | 12:20 PM - 12:50 PM

Inclusion Before Diversity: Rethinking DEI in Challenging Times

As debates over diversity, equity, and inclusion (DEI) initiatives intensify globally, Canadian organizations face a timely opportunity to rethink their approach by putting inclusion first. From U.S. policy rollbacks to the global rise of exclusionary movements, organizations currently face an environment where DEI frameworks are being challenged. This session posits that Canadian organizations should revise their approach to focus on inclusion as a more sustainable path to belonging and impact. Rather than chasing quotas, inclusive practices can drive meaningful change and foster cultures where diverse individuals thrive. This panel will provide practical insights, followed by a group discussion on what inclusion looks like in action.

DEI Studio-North Building Level 2/Booth#126

Tara Lessard-Webb, Director | Corporate Governance | Specialty Solutions, Intact Insurance Specialty Solutions Natalia Szubbocsev, Executive Vice President, Appraisals International Inc.

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Monday, September 15 | 12:20 PM - 12:50 PM

Leveraging Vehicle Telematics and Dash Cameras

As telematics and dash cameras become more widely adopted, they are shifting from simple monitoring tools to strategic assets in fleet risk management. Telematics systems capture real-time data—such as vehicle location, speed and G-force—and dash cameras provide visual context to driving events like harsh braking or collisions. When combined with claims data and loss control insights, this integration enables more accurate incident analysis, fraud reduction and faster claims resolution. This session will examine how risk managers, insurers and fleet operators are using these tools in practice, and consider the implications of Al and predictive analytics as these technologies become more embedded in day-to-day operations.

Thought Leader Stage-North Building Level 2/Booth#427

Andrew Stacey, Commercial Fleet Risk Specialist, Aviva Canada

Monday, September 15 | 1:00 PM - 1:30 PM

Bridging Generations: How Senior Leaders Can Leverage Insights from Young Insurance Professionals and Emerging Leaders

As the insurance industry faces rapid change, understanding the values and vision of the next generation is no longer optional—it is essential. This session invites senior leaders into a candid conversation with young professionals and emerging leaders about the evolving workplace, shifting expectations and fresh approaches to leadership and innovation. Through open dialogue and knowledge exchange, participants will gain insight into how generational collaboration can strengthen culture, drive performance and position organizations for long-term success, surfacing both challenges and actionable ideas for navigating this generational shift.

DEI Studio-North Building Level 2/Booth#126

Dale Frankoski, Sr Advisor Insurance, Suncor Energy Inc.
Matthew Provost, Vice President of International Casualty, Berkley Canada
Brooke Lister, Vice President, Client Executive, Marsh Canada Limited



Monday, September 15 | 1:00 PM - 1:30 PM

Common Risks and Claims Arising from Solar Projects

Solar power is the fastest growing source of electricity worldwide among all types of renewable energy sources. But as utility-scale solar projects expand across North America, they bring unique technical and legal challenges. This session explores the risks, claims, and lessons learned from early solar developments, including litigation trends and best practices for risk mitigation in the rapidly evolving solar industry.

Thought Leader Stage-North Building Level 2/Booth#427

Monday, September 15 | 1:15 PM - 2:15 PM

Construction in Canada: The Impact of Tariffs, Carbon Tax and Other Legislative Changes

The Canadian construction industry has emerged from one of the most highly inflationary periods in modern history. Now, the industry faces new challenges, including tariffs on construction materials and shifts in carbon tax policy. This session explores current trends in construction costs and strategies for organizations to ensure appropriate insurance coverage amid ongoing volatility.

Glen Rooms 201-202

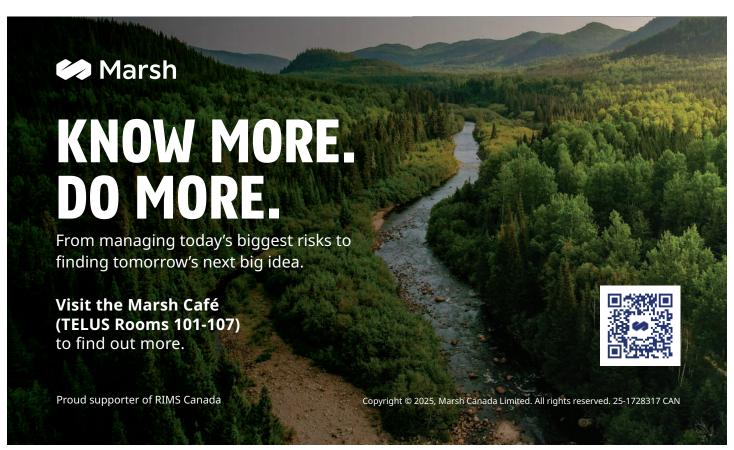
Learning Objectives:

- Understand current construction cost trends in a post-inflationary environment.
- Identify key benchmarks for valuing different property types.
- Recognize areas of concern when reviewing insurable values.

Gloria Dang, Director, Risk Management, Deloitte

Devin Baker, Manager, Business Development, Suncorp Valuations

Vic Persaud, Manager, Business Development, Suncorp Valuations



Monday, September 15 | 1:15 PM - 2:15 PM

Contemporary Activism, Social Licence, and Managing Activist Risk to Organizations

Activism presents complex risks that affect a variety of areas in an organization including regulatory affairs, government relations, consumer relations, communications, legal and enterprise security. Organizations targeted by coordinated activist campaigns face reputational, financial, operational, and security risks and must navigate these overlapping challenges to safeguard their operations and social licence to operate. This session explores the dynamics of modern activism, including some of its drivers—systemic challenges, climate urgency, and Al transformation—and offers proactive strategies for monitoring and risk mitigation. Understanding these forces will allow organizations to transform risk into opportunity.

Glen Room 205

Learning Objectives:

- Recognize the core characteristics of activist campaigns and their organizational impact.
- Use scenario and strategic analysis to evaluate risks and identify response strategies.
- Anticipate future drivers of activist campaigns including global ideological shifts around democracy and capitalism, climate change, and the impact of AI on society.

John Reyes, Senior Analyst, FORESIGHT Reports Christian Stenner, Special Projects Officer, Department of National Defence



Monday, September 15 | 1:15 PM - 2:15 PM

Excellence in Risk Management: Global Risks 2025

Global disruptions, including the impact of dozens of global elections, conflicts in Europe and the Middle East, civil unrest fueled by inflation and cost-of-living crises, accelerated workplace and workforce transformations, expansive generative Al use, intensified natural catastrophes, and frequent global supply chain disruptions are driving strategic conversations across organizations and fundamentally changing risk perception and management. This session explores trending and emerging risks using insights from the World Economic Forum's Global Risks Report 2025 and Oliver Wyman Forum's State of Our World 2025. Learn how risk management approaches are shifting and what strategies can be applied to address cybersecurity, climate change and sustainability, automation in the workplace, and value chain risks.

Glen Room 206

Learning Objectives:

- Contrast the successes and challenges of managing major global risks.
- Relate key global risks to your organization's strategy and resilience goals.
- Develop a roadmap for achieving risk management excellence.

Jennifer Lawson, Senior Engagement Lead - Risk Consulting, Marsh USA

Dora Chang, Transformation & Communication National Practice Leader, Mercer Canada

Manuel Lewin, Chief Risk Officer, Zurich Canada

Michael Lewis, Chief Commercial Officer, Marsh McLennan Canada & Head of Specialties and Industries, Marsh Canada Limited

Monday, September 15 | 1:15 PM - 2:15 PM

From Risk to Reward: Optimizing Your Insurance Program

Explores best practices for structuring an insurance program to maximize value. Topics include strategic options for risk professionals, timing of implementation and the advantages—both financial and non-financial—of each approach, using real-world examples to highlight alternative risk financing structures, retention strategies and communication tips for senior leadership.

Glen Rooms 203-204

Learning Objectives:

- Identify the data required to design a strategic insurance program.
- Develop effective communication strategies for presenting to senior leadership.
- Explore alternative risk financing options and how best to leverage them to strengthen program value.

Michael Southers, TBD, Allianz

Daniel Carter, Senior Vice President and National Leader Aon Global Risk Consulting, Aon Global Risk Consulting

Monday, September 15 | 1:15 PM - 2:15 PM

Risk and Resilience: The Mass Timber Revolution in Insurance

As mass timber gains traction in commercial and residential construction, it is reshaping traditional risk models and compelling insurers to adapt. This session explores the evolution of mass timber and its impact on fire performance, building codes and material standards and how these developments are influencing insurance policy pricing and acceptance. From concerns around water and fire risks to the need for more robust data and testing, this discussion highlights the opportunities and challenges in insuring timber-based construction.

Glen Room 209

Learning Objectives:

- Understand the impact of evolving codes, standards and testing on risk models.
- Identify key risk factors and how insurers are approaching them.
- Explore collaborative approaches to reduce risk and support sustainable building.

Vinay Ramani, Head of Energy, Construction & Marine, Everest Insurance Company of Canada

Colin Wight, Director - Senior Client Advocate, Construction, WTW

Annabelle Hamilton, Technical Manager, Directrice technique, Canadian Wood Council

Monday, September 15 | 1:40 PM - 2:10 PM

Building Resilient Workplaces: The Role of Mental Health in Risk Management

Mental health is an essential part of risk management, impacting productivity, safety and legal compliance. This session outlines how proactive mental health strategies reduce business risk, improve workplace culture and support employee wellbeing, turning a once-overlooked issue into a strategic priority.

DEI Studio-North Building Level 2/Booth#126

Aaron Lukoni, Manager, Risk, Insurance & Claims, Government of British Columbia
Tara Lessard-Webb, Director | Corporate Governance | Specialty Solutions, Intact Insurance Specialty Solutions

Monday, September 15 | 1:40 PM - 2:10 PM

When Cyber Hits the Boardroom: The Rising Frequency of D&O Exposures Following Material Cyber Incidents

Material cyber incidents—those with significant operational, financial, or reputational impact—are no longer just an IT issue; they are now board concerns. This session explores the increasing overlap between cyberrisk and directors and officers (D&O) liability as executives increasingly face regulatory investigations, shareholder lawsuits, or reputation damage due to perceived governance failures before and after breaches. Learn how to mitigate the risk through improved oversight and preparedness, and integrated risk management strategies.

Thought Leader Stage-North Building Level 2/Booth#427

Michelle Lawson, Cyber Practice Leader - Canada, WTW

Monday, September 15 | 2:20 PM - 2:50 PM

The Future of Risk: How Can We Support Rising Risk Professionals?

The future of risk management hinges on ensuring young professionals find our industry and thrive in their roles. This session focuses on empowering the next generation of risk professionals. Explore how to build networks, foster connections with leadership and create opportunities that support career success and industry sustainability.

DEI Studio-North Building Level 2/Booth#126

Aaron Lukoni, Manager, Risk, Insurance & Claims, Government of British Columbia Sarah Love, National Director, Professional Liability, Intact

Monday, September 15 | 2:20 PM - 2:50 PM

Top 5 Risks Facing Canada Over the Next Two Years Amid U.S. Trade Uncertainty

Using insights from the World Economic Forum's 2025 Global Risks Report, this session examines five major risks to Canada's social, economic and political stability, amid increasing uncertainty caused by shifting U.S. policies. Topics include economic downturn, labour and talent shortages, inflation, poverty and inequality, and the adverse impacts of AI technologies, misinformation, and disinformation. Explore how these challenges intersect and what strategies Canadian organizations can employ to mitigate the impact of the risks and enhance business resilience.

Thought Leader Stage-North Building Level 2/Booth#427

Dane Hambrook, Head of National Accounts, Zurich Canada

Monday, September 15 | 3:00 PM - 3:30 PM

Beyond Borders: Unlocking the Power of International Programs

As multinational organizations venture into new territories, navigating international insurance programs becomes essential. This session unpacks how multinational programs work, the critical elements to consider when crafting a program, and why the right insurance coverage is essential. Gain the foundational knowledge to ensure your organization has the flexibility and protection needed to succeed on the global stage.

Thought Leader Stage-North Building Level 2/Booth#427

William Porter, Head International Programs - Americas, Swiss Re Corporate Solutions

Monday, September 15 | 3:00 PM - 3:30 PM

View from the Boardroom: Executive Compensation and Sustainability from a Risk Perspective

Executive compensation is under growing scrutiny as boards face pressure to align pay with strategic priorities while responding to expectations from a wide range of stakeholders, from shareholders and employees to communities, politicians and activists. This session will share insights from some of Canada's largest public companies on how compensation programs are evolving to reflect sustainability goals, climate initiatives and DEI strategies, and how these efforts intersect with risk management in both design and execution.

DEI Studio-North Building Level 2/Booth#126

Michael Wach, Senior Director, Executive Compensation and Work & Rewards, WTW

Monday, September 15 | 3:00 PM - 4:00 PM

Captive Insurance: Basic Strategies and Innovative Solutions

As the Canadian captive market expands rapidly, how are companies leveraging captives for strategic advantage? With the right approach, captives can not only help manage risk, but also create shareholder value. This session offers a foundational overview of captives for Canadian risk managers, including what types of risk profiles are best suited to captives, the distinctions among different domiciles and ways to integrate third-party risk.

Glen Room 206

Learning Objectives:

- Learn how to determine whether a captive is suitable for your organisation based on risk profile.
- Understand the risk and governance functions are critical to ensure compliant and efficient captive operation.
- Explore innovative uses of captives beyond simply taking on the primary layer of property and casualty insurance towers.

Mark Johnstone, Director, Risk Finance, Newmont Corporation

Braedy Walker, SVP - Captive Practice Leader, PLATFORM Insurance Management Inc.

Katie Woodman, Director, Insurance and Risk Management, First Capital REIT

Monday, September 15 | 3:00 PM - 4:00 PM

Navigating the Legal and Insurance Maze of PFAS "Forever Chemicals"

Starting this year, Canada requires businesses to report the presence of per- and polyfluoroalkyl substances (PFAS), known as "forever chemicals," in their supply chains. As PFAS continues to attract significant attention within legal and regulatory frameworks, this session will provide valuable insights into the implications and challenges for the insurance industry. Attendees will explore the widespread use and environmental impact of PFAS, the regulatory compliance requirements in Canada, recent developments in PFAS litigation, and the resulting impacts on insurance coverage and claims. This comprehensive session will equip risk professionals with the knowledge to navigate the evolving legal and insurance complexities related to these forever chemicals.

Glen Rooms 203-204

Learning Objectives:

- Understand the widespread use and environmental impact of PFAS.
- Gain insights into the regulatory compliance landscape around PFAS in Canada.
- Learn about recent developments in PFAS litigation and how they affect insurance coverage and claims.

Tracy Eso, Risk Assessment and Solutions Specialist, Intact Public Entities Lisa O'Brien, VP, Liability and Environmental, Zurich Canada Joe Fidilio, Chief Claims Officer, Zurich Canada

Monday, September 15 | 3:00 PM - 4:00 PM

Reducing Risk in a Evolving Manufacturing Landscape

As emerging technologies and materials reshape manufacturing, insurers and risk professionals must evolve and adapt to support organizational needs. This session explores risk considerations in automated storage and retrieval systems (ASRS), which often involve lithium batteries, and the increasing use of cross-laminated timber (CLT) in construction. It also examines the growing frequency of natural disasters across Canada and how risk managers can help organizations prepare for future catastrophes.

Learning Objectives:

- Learn best practices for reducing risk with ASRS.
- Identify key risk mitigation strategies for CLT construction.
- Prepare for increasingly volatile natural disasters through proactive planning.

Glen Room 205

Robert Auclair, National Senior Specialist, Risk Control, Intact Insurance Specialty Solutions , Intact Brian Andres, CIP, Director, Risk Control, Intact Insurance Specialty Solutions, Intact Financial Corporation

Monday, September 15 | 3:00 PM - 4:00 PM

Reframing AI: Adapting Risk Management Tools to Reap the Benefits of AI Implementation

In some ways, failing to embrace AI may now pose a greater threat than the risk associated with implementing AI. With the right controls, the upsides can be significant and AI tools may be critical to stay competitive. Yet many risk professionals are seen as blockers, developing overly complex frameworks that hinder adoption. Positing that AI risks resemble other enterprise risks, this session proposes a simpler approach, adapting existing tools so risk professionals can help their organizations innovate with confidence.

Glen Rooms 201-202

Learning Objectives:

- Reframe AI risk to recognize AI as an opportunity.
- Learn how to embed AI risk into existing risk management processes.
- Explore familiar risk-transfer techniques that can be used to address Al-related exposures.

Paige Cheasley, National Technology Practice Leader, Gallagher

Aiham Zawahreh, Director - Risk & Compliance Management, Dialogue

Christopher Ferguson, Partner, Technology, Privacy and Cybersecurity Law, Fasken Martineau DuMoullin LLP

Monday, September 15 | 3:00 PM - 4:00 PM

Watt's the Difference? How Power Generation Type Impacts Business Interruption Claims

When it comes to business interruption claims in the power sector, a lost megawatt-hour is not always worth the same. This session dives into the key differences between claims involving traditional dispatchable generators—such as gas and coal—and intermittent renewable sources like wind, hydro and solar. Learn how differences in dispatch priority, revenue structures and market pricing shape the value of lost generation, and why understanding the technology behind the outage is critical to accurately assessing losses.

Glen Room 209

Learning Objectives:

- Compare revenue models and pricing mechanisms across fossil fuel and renewable energy generation.
- Analyze approaches to calculating lost generation, from dispatch modelling to market benchmarks, and consider the role of environmental factors.
- Understand how dispatchability, curtailment and market dynamics influence the valuation of business interruption claims.

Graham Cochrane, Manager, Insurance & Risk Management, Yukon Energy

Bennett Copeland, Partner, Williams meaden and moore

Bichtar Mahal, Partner, Williams Meaden & Moore Inc.

Monday, September 15 | 3:40 PM - 4:10 PM

Al Transformation of Loss Control: Enhanced Hazard Identification and Data Analysis

Thought Leader Stage-North Building Level 2/Booth#427

Al is poised to forever transform property risk assessments and loss control. Explore how Al can be engrained in risk engineering to enhance hazard detection, accelerate data collection and analysis, identify risk patterns, and improve capital allocation decision-making through better risk quantification. The session will also examine the data security risks as businesses move toward Al-ready property insurance submissions.

lan Liu, Client Executive, Global Risk Consultants Corp.

Monday, September 15 | 3:40 PM - 4:10 PM

Asian Insurance Professionals Community MeetUp

Discover how the newly established Canadian Asian Insurance Network can promote the professional growth and success of Asian and Pacific Islander (API) individuals through its mentorship, education, and social awareness programs. This session will provide an opportunity to expand your network, build connections, and inspire you to increase awareness within the risk and insurance industry. Allies are encouraged to attend.

DEI Studio-North Building Level 2/Booth#126

Cynthia Aoki, Partner, Clyde & Co Canada LLP

Stephen Lee, Managing Director, RSM Canada Consulting LP

Tuesday, September 16 | 8:45 AM - 10:00 AM

Plenary: Waneek Horn-Miller

Waneek Horn-Miller is a Mohawk Olympian, activist, and speaker on Indigenous health and reconciliation. She co-captained Canada's first women's Olympic water polo team at the 2000 Sydney Games and won gold at the 1999 Pan American Games, becoming the first Mohawk woman from Canada to compete in the Olympics. At age 14, she survived a near-fatal bayonet wound during the 1990 Oka Crisis, an experience that fueled her drive to excel in sport and advocate for Indigenous rights. Horn-Miller has worked with the Assembly of First Nations to develop a National Indigenous Sport, Fitness, and Wellness Strategy, and served as Director of Community Engagement for the National Inquiry into Missing and Murdered Indigenous Women and Girls. She continues to inspire through her storytelling, mentorship, and leadership roles, including her work with Manitobah Mukluks' Storyboot Project, promoting Indigenous culture and artisanship.



Macleod Hall, South Building, Lower Level

Waneek Horn-Miller, Mohawk Olympian

Tuesday, September 16 | 10:30 AM - 11:00 AM

Building Inclusive Futures: Advancing IDEA in Risk and Insurance

Underrepresentation in insurance is more than a social challenge—it is a business risk. Gaps in representation affect innovation, decision-making and the industry's long-term resilience. This session explores how allyship and accountability can reduce those risks and strengthen the industry for everyone. Panelists will share perspectives on the lived experiences of underrepresented professionals, the organizational and cultural risks that arise when voices are missing, and the opportunities that emerge when partnerships amplify progress. Attendees will learn practical steps for building inclusion into their own organizations and advancing equity as a strategic imperative.

DEI Studio-North Building Level 2/Booth#126

Lance Chipudhla, AVP, Broker Distribution, Sovereign Insurance Dionne Bowers, Co-Founder & Chair, Canadian Association of Black Insurance Professionals

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Tuesday, September 16 | 10:30 AM - 11:00 AM

Impact of Trade on Supply Chains: Lessons from the Mining Industry

Trade tensions and tariffs continue to disrupt global supply chains, with the mining industry providing a clear example of the resulting operational and financial risks. This session will explore how Canadian mining companies are responding to challenges in sourcing critical equipment—such as crushers, transformers and heavy mobile machinery—and the strategies they're using to manage supply chain disruptions. Attendees will gain insight into assessing vulnerabilities, diversifying suppliers and adjusting procurement timelines. While grounded in mining, the lessons shared will resonate with any industry navigating the pressures of shifting trade dynamics as we explore strategies to turn disruption into resilience by building more agile, responsive supply chains.

Thought Leader Stage-North Building Level 2/Booth#427

Pascal Tremblay, Senior Risk Specialist, Aviva Risk Management Solutions

Tuesday, September 16 | 11:00 AM - 12:00 PM

Emerging Cyberrisk Issues and Mitigation Strategies

When it comes to cyberrisk, Al is being used to enhance both threats and protections. This session examines the landscape of emerging Al-enhanced cyberrisks as well as new Al-based tools to combat these evolving threats. Additionally, the session explores the role of current risk financing options and potential limitations of insurance offerings.

Glen Room 206

Learning Objectives:

- Identify emerging Al-enabled cyberrisk threats to your organization.
- Evaluate Al-based defense tools appropriate to organizations of different sizes and budgets.
- Assess insurance options and current limitations.

Darius Delon, President, Risk Management 101

Steve Biswanger, President, Biswanger Consulting Group

Tuesday, September 16 | 11:00 AM - 12:00 PM

Navigating Social Inflation in Insurance: Strategies for Effective Risk Management

In recent years, social inflation—driven by changing societal attitudes, legal shifts, and litigation funding—has significantly affected insurance claims costs, loss reserves, and overall industry profitability. Using real-world examples and case studies, this session unpacks the drivers and impacts of social inflation, offering practical strategies to mitigate its effects through proactive claims management, enhanced underwriting practices, and strategic litigation management.

Glen Rooms 203-204

Learning Objectives:

- Understand social inflation and identify its causes and impacts on the insurance industry.
- Examine the effects of social inflation on claim severity, frequency and the financial health of insurance companies.
- Implement strategies to mitigate the effects of social inflation through claims management, underwriting and litigation approaches.

Gloria Dang, Director, Risk Management, Deloitte Leanne Desai, SVP, Head of Claims, Liberty Mutual Canada Nicole Ng, Chief Claims Officer, Marsh Canada Limited

Tuesday, September 16 | 11:00 AM - 12:00 PM

Strategic Storytelling: How to Amplify Your Impact and Drive Better Risk Management Decisions

The role of the risk professional is moving from that of a risk advisor to a trusted strategic business partner. To assist in that transition, this session introduces a storytelling framework that can help risk professionals amplify their reach and impact as strategic business partners, advance organizational risk initiatives, drive meaningful dialogue, and promote informed decision-making that will result in sustained value for their respective organizations. Learn how to convey complex insights clearly, align messaging with strategic goals, and influence stakeholders across the organization.

Glen Rooms 201-202

Learning Objectives:

- Communicate complex risk information to diverse stakeholder groups.
- Use storytelling to advance organizational risk culture.
- Differentiate between information sharing and securing leadership approval.

Kristen Peed, Chief Risk Officer, Sequoia

Steve Pottle, Director - Risk Management Services, Thompson Rivers University

Tuesday, September 16 | 11:00 AM - 12:00 PM

Tariffs and Trade Shocks: Accounting for Global Disruption in Insurance Programs

In early 2025, sweeping tariffs imposed by the U.S. government—and swift retaliatory actions from global trade partners—dramatically altered long-standing trade frameworks. As the full impact continues to unfold, policyholders and insurers must prepare for policy renewals and loss adjustments that reflect this new global reality. This session brings together a panel of seasoned professionals to explore how tariff-driven uncertainty affects insurance planning. Learn how to account for supply chain disruption, pricing volatility and longer restoration timelines when setting policy limits, defining the period of restoration and measuring losses.

Glen Room 209

Learning Objectives:

- Assess the impact of tariff-related supply chain disruptions on insurance planning and coverage.
- Understand how price volatility and rising material costs influence loss estimates and policy terms.
- Evaluate how extended restoration timelines affect the adequacy of policy limits and period of restoration.

Pamela Hans, Managing Shareholder, Anderson Kill

Amy Barnes, Head of Energy & Power and Climate and Sustainability Strategy, Marsh

Cyndi Ruff, Manager Insurance, Gibson Energy Inc.

Tuesday, September 16 | 11:00 AM - 12:00 PM

The Global Paradigm Shift: Managing Climate Risk Amidst Geopolitical Instability

Rapidly evolving geopolitical policies are complicating the transition to a low-carbon economy, with many nations shifting climate benchmarks closer to 3°C. This highlights the urgent need for pragmatic climate action from both energy and non-energy sectors, as well as their insurance partners. Inaction is not an option. Escalating climate risks demand robust risk management approaches that balance climate resilience with cost efficiency. Insurers must collaborate with companies to uncover, transfer and mitigate risks using innovative solutions and time-tested strategies. This session explores the interconnectedness of sectors and how organizations can develop strategic responses to thrive amidst uncertainty while advancing sustainability and growth.

Glen Room 205

Learning Objectives:

- Examine geopolitical drivers affecting climate action and their impact on energy transition strategies.
- Compare current climate benchmarks with the Paris Agreement target and assess future scenarios.
- Identify adaptation strategies to build climate resilience and manage escalating risks from climate events.

Ashley Jones, Manager, Insurance, Suncor Energy Inc.

Geoffrey Dusseldorp, Regional Leader, Western Region & National Practice Leader, Energy, Liberty, Liberty Mutual Canada Rakhi KumarSVP, Sustainability Solutions & Business, Integration, Liberty Mutual Group

Tuesday, September 16 | 11:10 AM - 11:40 AM

Breaking the Cycle: Bridging the Insurance Talent Gap Through Inclusive Programs

The insurance industry faces a persistent talent gap. "Falling into insurance" remains the classic line people use when asked how they entered the industry. Historically, this often meant that those with personal or network connections had the advantage, leading to a less diverse workforce. Facing a significant talent shortage, the insurance sector must innovate to attract and retain diverse talent. With Gen Z now making up 20% of the Canadian workforce, creating the right environment and opportunities is essential. This session explores how intentional, inclusive programs such as apprenticeships and internships can break down traditional barriers to entry. Learn how to build diverse talent pipelines that drive innovation, trust and long-term business performance.

DEI Studio-North Building Level 2/Booth#126

Ray Chaaya, Head of Talent, Zurich Canada

Tuesday, September 16 | 11:10 AM - 11:40 AM

Living in Interesting Times: How Political Risk Insurance Can Navigate the Unpredictable

In today's interconnected world, organizations operating across borders face a growing array of political uncertainties. From government actions to civil unrest, these risks can significantly disrupt operations, investments, and supply chains. This session provides an overview of political risks and how political risk insurance functions as a risk transfer tool to protect international interests. Discover key policy structures and coverage triggers and explore real-world claims scenarios that demonstrate the value of political risk insurance in volatile environments.

Thought Leader Stage-North Building Level 2/Booth#427

Patrick Rengger, Commercial ACcount Executive, HUB International

Tuesday, September 16 | 11:50 AM - 12:20 PM

Leading Inclusion-Based Mentorship in a Global Team

A global team naturally brings together a range of viewpoints, experiences and problem-solving approaches. While geographic diversity is a given, mentorship should also acknowledge differences in thought processes, career paths and learning styles. A team that embraces these nuances fosters innovation, adaptability, and stronger professional relationships, helping individuals grow beyond traditional mentorship models. This session explores how inclusive, empathy-driven mentorship can strengthen collaboration, foster professional growth and create a culture of belonging across diverse teams, ultimately making mentorship more meaingful.

DEI Studio-North Building Level 2/Booth#126

Carlos Lavin, President, Appraisals International

Tuesday, September 16 | 11:50 AM - 12:20 PM

Nuclear 2.0: The Resurgence of Nuclear Energy to Meet Surging Global Power Demands

As global power needs grow, nuclear energy is regaining momentum. This session explores the drivers behind its resurgence, including advancements in reactor technology, growing geopolitical interest in energy independence, and shifting public sentiment amid the climate crisis, as well as the role of government policy and global collaboration in accelerating nuclear deployment and shaping the nuclear landscape.

Thought Leader Stage-North Building Level 2/Booth#427

Kate Fowler, Global Head of Nuclear, WTW

Tuesday, September 16 | 12:30 PM - 1:00 PM

LGBTQ2S+ Insurance Professionals Community MeetUp

Belonging is not built through big speeches but through everyday interactions. When you show up to events as your full self, you give others permission to do the same. Being your authentic self, rather than relying on a canned "elevator pitch" creates better connections and long-lasting impressions. Learn practical tips to be more approachable, including making eye contact, remembering names and asking inclusive questions, to help build your confidence and foster authentic engagement.

DEI Studio-North Building Level 2/Booth#126

Christopher Thomas Aloussis, Co-Found / Chair, Link Canada 2SLGBTQ+ Insurance Network

Tuesday, September 16 | 12:30 PM - 1:00 PM

Unlocking Hidden Value: Maximizing Subrogation in Commercial Property Claims

Explores how risk managers can enhance recovery outcomes through strategic subrogation practices. It focuses on identifying subrogation potential early, overcoming common barriers, and leveraging technology and legal expertise to drive results.

Thought Leader Stage-North Building Level 2/Booth#427

Johanne Desloges, Head of Commercial and Surety Claims, Aviva Canada Inc.

Tuesday, September 16 | 1:10 PM - 1:40 PM

10 Tips to Build Intergenerational Leadership

Building intergenerational leaders is essential for competitive advantage in both individual organizations and the risk and insurance industry as a whole. This session will provide tips on how to build leaders of all ages and guidance on how to bring generations together to accelerate the industry's efforts to build a sustainable future.

DEI Studio-North Building Level 2/Booth#126

Candace Heron, Manager, Claims Management, Toronto Hydro

Tuesday, September 16 | 1:10 PM - 1:40 PM

Shifting Ground: Navigating Emerging Risks for the Canadian Mining Industry

Examine four key forces reshaping Canadian mining sector: climate volatility and extreme weather impacts; cybersecurity and digital risks; community and Indigenous relations and partnerships; and insurance capital, capacity and coverage considerations. Understand how to align risk strategies with stakeholder expectations and explore new methods for building resilience in mining operations through stronger engagement with communities, regulators, and underwriters.

Thought Leader Stage-North Building Level 2/Booth#427

Amy Barnes, Head of Energy & Power and Climate and Sustainability Strategy, Marsh Raul Munoz, Managing Director, Industry Leader, Mining & Natural Resources, Marsh Canada Limited

Tuesday, September 16 | 1:30 PM - 2:30 PM

Climate Risk at the Intersections: Integrating Climate Risk Appetite and Management into Existing ERM Frameworks

OSFI increasingly expects organizations to integrate climate related risks into all aspects of their governance and risk management. From strategy to operational resilience, firms will need to manage and mitigate these risks in accordance with their existing risk appetite frameworks and be able to articulate and disclose these practices to regulators and other stakeholders. Explore how developing a greater understanding of the nature and impact of climate-related risks on your organization can enhance existing risk management and appetite frameworks and lead to better decision-making.

Glen Room 206

Learning Objectives:

- Incorporate climate risks into your organization's risk appetite framework.
- Use ERM frameworks to quantify and assess climate-related risks and opportunities.
- Implement climate risk identification, assessment, monitoring and reporting practices aligned with regulatory disclosure requirements.

Amir Rahmani, CRO, Gore mutual

Tuesday, September 16 | 1:30 PM - 2:30 PM

Cyberattack Simulation in Energy & Power: Are You Ready?

This interactive session uses Al-generated videos to help simulate a cyberattack on operational technology in an energy and power company. Participants will explore incident escalation and crisis mode activation, ransom payment decision-making considerations, media coverage and crisis communication to shareholders, and insurance coverage for cyber physical damage.

Glen Rooms 203-204

Learning Objectives:

- Engage in a simulated cyber incident response focused on crisis communication and stakeholder impact.
- Understand the complexities of ransom decision-making amid financial uncertainty.
- Differentiate between classic cyber insurance and cyber-physical damage coverage.

Ruby Rai, Cyber Practice Leader – Canada, Marsh Specialty US & Canada, Marsh Canada Limited Hussain Virani, Response Command Lead, Principal Incident Responder, Dragos Intelligence and Services Julien Ducloy, Cyber Risk Consulting Lead, Canada, Marsh Canada Limited Michael Johnson, Director, Enterprise Risk Management & Insurance, Capital Power Corporation

Tuesday, September 16 | 1:30 PM - 2:30 PM

Managing Risk and Preventing Cost and Schedule Overruns on Large and Mega Construction Projects

Construction projects are becoming larger and more complex, demanding close alignment among owners, contractors, and designers. This session explores key strategies to mitigate risks and deliver successful outcomes. Topics include using reference class forecasting to manage cost and schedule overruns, top risks and associated risk treatments for various project types, the importance of pre-construction investment and collaboration, how segmenting a project can improve the risk profile, and the value of agile project teams.

Glen Rooms 201-202

Learning Objectives:

- Understand how to align stakeholders for successful project outcomes.
- Learn how reference class forecasting helps manage cost and schedule risks.
- Apply macro- and micro-risk control strategies to large- and mega-scale projects

Gareth Dooley, Senior Expert, Oxford Global Projects

Amy Sorrenti, Director, Insurance Risk, Infrastructure Ontario

David Bowcott, Executive Vice President - Strategy, PLATFORM Insurance Management Inc.

Tuesday, September 16 | 1:30 PM - 2:30 PM

New Developments in Case Authority Involving Claims Against Insurers

This session provides an overview of recent case law developments involving claims against insurers. Topics include the broker–insurer relationship, coverage interpretations and avoiding bad faith claims.

Glen Room 209

Learning Objectives:

- Learn how to ensure the broker/insurer relationship is clearly delineated, including situations when a broker may bind the insurer.
- Identify best practices to avoid bad faith claims.
- Review recent legal decisions on coverage and exclusions.

Connor Glynn, Lawyer, Parlee McLaws LLP

Kimberley Van Buuren, Counsel & Mediator, Parlee McLaws LLP

Shannon Kelley, Lawyer, Parlee McLaws LLP

Tuesday, September 16 | 1:30 PM - 2:30 PM

Unlocking Resilience: Business Continuity and Operational Resilience for Captive Insured Risks in Alberta

Alberta is quickly becoming a hub of captive insurance activity, with more than two dozen businesses establishing captives since enabling legislation took effect in 2022. This panel will examine how operational resilience can serve not just as a safeguard, but as a strategic advantage for captive owners. Gain practical insights into taking a more strategic approach to the risks retained and leveraging captives to address bigger, longer-term exposures.

Glen Room 205

Learning Objectives:

- Explore how operational resilience can generate strategic value within captive insurance programs.
- Learn to think like an insurer by identifying major exposures, reducing loss volatility and limiting long-term disruption.
- Examine best practices for strengthening continuity and integrating resilience into broader risk frameworks.

Matt Rocha, VP, Portfolio Mgmt & BT, Zurich Resilience Solutions Canada

Jean-Pierre Paquet, SVP - Head of Alternative Risk Transfer, Zurich Canada

Tuesday, September 16 | 1:30 PM - 2:30 PM

Embrace the Future: Unlocking Market Opportunities with Emerging Technologies

Innovations in hydrogen, lithium, robotics, and automation are reshaping global industries to improve industrial efficiency, reduce emissions, and minimize negative impact from economic growth. This session offers a beginner-friendly overview of these emerging technologies and how they are applied, highlighting their market potential and comparing them to traditional systems. Learn how to manage their potential risks while seizing growth opportunities in Canada and beyond.

Thought Leader Stage-North Building Level 2/Booth#427

Vinod Embrandri, Property Underwriter, HDI Global

Tuesday, September 16 | 2:45 PM - 3:45 PM

Contracting for Future Loss: Successfully Aligning Indemnity Contracts with Insurance Policies

Risk transfer is central to most business transactions, so understanding the mechanisms that effectively transfer risk and what can be done to protect a business from the risks it retains are key skills for every risk manager. This session uses a role-playing exercise to explore effective risk allocation via indemnity contracts and insurance policies. Learn to assess risk transfer mechanisms, identify contract red flags and evaluate insurance adequacy. Additionally, get tips to draft enforceable agreements and develop documentation strategies that reduce exposure and support successful claims and subrogation efforts.

Glen Rooms 203-204

Learning Objectives:

- Assess which risks to transfer and evaluate the associated financial implications.
- Spot red flags in contracts and understand implications of being an additional insured.
- Examine strategies to draft enforceable indemnity clauses and optimize risk transfer with insurance alignment.

Pamela Hans, Managing Shareholder, Anderson Kill

Amy Barnes, Head of Energy & Power and Climate and Sustainability Strategy, Marsh

Cyndi Ruff, Manager Insurance, Gibson Energy Inc.

Tuesday, September 16 | 2:45 PM - 3:45 PM

Risk Management in Construction Contracts: Key Provisions and Risk Mitigation Strategies

Construction projects carry complex risks that can be amplified—or mitigated—by the contracts and insurance policies in place. This session explores key contractual provisions commonly found in standard form construction contracts used in Canada, highlighting how the inclusion (or omission) of certain terms can affect project risk. The discussion will also examine the role of common construction insurance policies—wrap-up liability, course of construction/builders' risk, and commercial general liability—in addressing contractual gaps. Through practical examples, learn more about essential terms that should be included in project documents and strategies for managing risk when they are not.

Glen Room 206

Learning Objectives:

- Interpret key contractual terms and provisions in standard form construction contracts and understand their role in risk management.
- Evaluate the benefits and limitations of wrap-up, course of construction/builders' risk, and CGL policies in mitigating contractual risk.
- Identify the risks of omitting essential terms and explore practical strategies for mitigating those exposures.

Joseph Presutti, Specialist, Insurance & Risk Management, City of Mississauga

Gordon Becher, Associate Lawyer, Whitelaw Twining

Tanner Oscapella, Associate Lawyer, Whitelaw Twining

Tuesday, September 16 | 2:45 PM - 3:45 PM

Shifting Horizons: How Global Unrest and Climate Change Are Redefining Risk

Glen Room 209

Geopolitical instability, climate-driven migration and changing alliances among G20 nations are redefining enterprise risk. This session examines how such global shifts are reshaping insurable interests and prompting reconsideration of traditional risk frameworks. It offers a strategic lens for risk professionals seeking to anticipate emerging threats, rethink risk frameworks and adapt coverage and mitigation strategies accordingly.

Learning Objectives:

- Understand how geopolitical and environmental shifts affect enterprise risk planning.
- Gain tools to anticipate emerging threats and update risk frameworks to reflect global realities.
- Learn how to adjust insurance and mitigation strategies to effectively address evolving global risks.

John Billis, Vice President, Head of Aviva Risk Management Solutions, Canada, Aviva Canada Laura Fuentes de Maria, Sustainability Technical Lead, Aviva Canada Julia Hewitt, Director Insurance, Risk, Sustainability and Business Systems, BluEarth Renewables

Tuesday, September 16 | 2:45 PM - 3:45 PM

The Coast to Coast (C2C) Legacy Challenge: Indigenous Joint Ventures, Ethical Quandaries and Risk Solutions

Now in its second year, the Canadian Coast to Coast (C2C) Legacy Challenge provides rising risk and insurance professionals with a platform to explore innovative approaches to real-world risk management issues. In this session, the top two teams will present their solutions to a panel of judges and case champion Strat First Inc. The case centres on a joint venture between a First Nation business and a non-Indigenous partner that has been contracted to deliver a substantial portion of a private construction project. The firm's procurement manager must decide how to proceed when the Indigenous business refuses to provide documentation verifying that at least 33% of the contracted work was completed by their portion of the joint venture, as required for contracts under the Procurement Strategy for Indigenous Business. Teams will share key highlights from their comprehensive reports, offering diverse perspectives and demonstrating



their approach to navigating ethical and operational complexities. Judges will evaluate each solution and pose clarifying questions before naming the winning team.

Glen Room 205

Learning Objectives:

- Gain insights into the 33% set-aside requirement and related reporting and spending practices.
- Learn from diverse approaches and solutions proposed by emerging risk professionals.
- Understand how adaptability and continuous improvement inform risk decision-making in complex situations.

Ken Letander, CEO, Strat First Inc.

Annmarie Garby, National Practice Leader, Indigenous Services, BFL Canada

Tara Lessard-Webb, Director | Corporate Governance | Specialty Solutions, Intact Insurance Specialty Solutions

Audrey Trim, Risk Manager, Thompson Rivers University

Bradley Dobbin, Lawyer, Carbert Waite LLP

Tuesday, September 16 | 2:45 PM - 3:45 PM

The Need for an Integrated Approach to Manage Third-Party Risk

As reliance on third parties increases, organizations face greater risk exposure from data breaches, operational disruption, compliance issues and reputational damage. This session discusses the key concepts around third-party risk management and the thord-party risk management lifecycle. Learn how to apply a holistic, integrated and diverse strategy to address third-party risks.

Glen Rooms 201-202

Learning Objectives:

- Identify key sources, exposures, and implications of third-party risk.
- · Understand the third-party risk management lifecycle and programs and tools for managing third-party risks.
- Adopt a diverse and integrated approach to third-party risk management.

Philip Racco, Partner, Enterprise Risk Services, MNP LLP

Tuesday, September 16 | 4:00 PM - 5:00 PM

Plenary: Michael Bach

Michael Bach, A leader in inclusion, diversity, equity, and accessibility (IDEA), and the bestselling author

Michael Bach is a globally recognized thought leader in inclusion, diversity, equity, and accessibility (IDEA), and the bestselling author of Birds of All Feathers and Alphabet Soup. As the founding CEO of the Canadian Centre for Diversity and Inclusion, CCDI Consulting, and Pride at Work Canada, he has spent nearly two decades helping organizations build equitable, inclusive workplaces. Bach brings both professional expertise and personal perspective to his work, drawing from his lived experience as a member of the LGBTQIA+ communities and as a person with a disability. His career includes leadership roles at KPMG Canada and KPMG International, and he has earned widespread acclaim, including being named one of CIO Views' "10 Most Influential DE&I Leaders Revamping the Future." With credentials from Cornell University and multiple national awards, Bach continues to shape the IDEA landscape through consulting, public speaking, and publishing.



Macleod Hall, South Building, Lower Level

Michael Bach, Leader in Inclusion, Diversity, Equity, and Accessibility

Wedneday, September 17 | 8:15 AM - 9:30 AM

Plenary: Amanda Lindhout

Amanda Lindhout is a bestselling author and globally sought-after keynote speaker known for her powerful insights on resilience and transformation. After surviving 460 days in captivity in Somalia, she shares hard-earned wisdom that inspires individuals and organizations to grow through adversity. Her memoir, A House in the Sky, has received international acclaim, and she's delivered over 500 keynotes in 28 countries. Amanda's story has been featured in major media, including The New York Times Magazine and Dateline NBC, and is currently being developed into a limited series by A24. She holds a Diploma in Leadership Development and lives in Nelson, BC.



Macleod Hall, South Building, Lower Level

Amanda Lindhout, Author

Wedneday, September 17 | 9:45 AM - 10:45 AM

Developing a Collaborative Solution to a Challenging Remediation Project

Following a major fuel spill at a bulk plant in Alberta that resulted in a multi-million-dollar liability, an innovative, containerized in-situ bioremediation system was developed and deployed at the site. Operated remotely, the system used real-time monitoring to track water quality and hydrocarbon degradation, allowing for continuous adjustment and oversight and reducing the need for on-site personnel. This session outlines lessons learned and highlights the benefits of scalable, efficient, and flexible remediation technologies for modern environmental challenges.

Glen Room 205

Learning Objectives:

- Apply insights from a real-world fuel spill remediation case study.
- Evaluate alternative remediation solutions across a site's life cycle.
- Assess the benefits of remote remediation technologies for oversight and efficiency.

Samantha Nieuwold, Risk Assessor, Clear-Site Solutions Inc.

Brandon Smith, President – Principal Risk Assessor, Clear-Site Solutions | AIML | Remediation

David Vieira, Clear-Site Remediation

Wedneday, September 17 | 9:45 AM - 10:45 AM

Energy Wildfire Claims: Policies, Coverages and Practical Issues

Wildfires have driven a sharp rise in high-value insurance claims across the energy sector, raising complex questions about policy wordings, coverage triggers and loss adjustment practices. This session walks through a real-world claim scenario, highlighting common business interruption and property damage considerations—such as waiting periods, deductibles and sub-limits—as well as coverage extensions like Civil Authority, Ingress/Egress, and Service Interruption. Additional focus will be given to forensic accounting issues, including ramp-up periods, indemnity timelines, and counting occurrences, along with forward-looking strategies to mitigate future wildfire risk.

Glen Room 206

Learning Objectives:

- Examine a wildfire claim scenario to understand the information required for effective loss adjustment and coverage analysis.
- Identify how differences in policy wording impact the adjustment and outcome of wildfire-related claims.
- Explore future wildfire risks to the energy sector and tools available to monitor and manage these exposures.

Richard Collins, Principal Adjuster, SteegeXP Ltd.

Alexis Moulton, Lawyer - Office Managing Partner, Clyde & Co Canada LLP

Mark Garner, Director, Insurance Risk, AltaGas Ltd.

Wedneday, September 17 | 9:45 AM - 10:45 AM

Green Is the New Grey: Integrating Nature into Risk Thinking

Nature-based solutions are a powerful yet often overlooked tool in climate resilience that differs from grey, or built, infrastructure. This session explores how natural assets like wetlands can provide resources that rival or exceed grey infrastructure, creating valuable ecosystems while protecting against flooding and creating carbon storage. With examples from across Canada, including First Nation communities, the session demonstrates how integrating nature into risk planning can create sustainable, long-term resilience.

Glen Rooms 203-204

Learning Objectives:

- Recognize the value of natural assets as a key element in the fight against climate change.
- Understand how accounting for natural infrastructure enhances municipal planning.
- Explore how insurance can evolve to support nature-based solutions and enhance risk management.

Tracy Eso, Risk Assessment and Solutions Specialist, Intact Public Entities

Wedneday, September 17 | 9:45 AM - 10:45 AM

Out of (Your) Control: Navigating Quantum Risk Across Your Digital Ecosystem

As quantum computing threatens current encryption standards, risks are extending beyond internal systems and policies to vendors and supply chains. This session introduces a three-layered risk model to help organizations gain a strategic understanding of where quantum vulnerabilities lie, why vendor and supply chain readiness matters, and what risk leaders can do now to ensure resilience in the future.

Glen Rooms 201-202

Learning Objectives:

- Map your quantum risk landscape across systems, data, and processes.
- Initiate quantum readiness conversations with critical technology providers.
- Incorporate quantum threats and due diligence into third-party risk management processes.

Alexander Rau, Partner, KPMG

Wedneday, September 17 | 9:45 AM - 10:45 AM

Whiplash: Climate Risk and Opportunity in a World of Changing Priorities

Climate policy once seemed to point in a single direction—toward net-zero. Over the past decade, disclosure rules tightened, insurers joined net-zero alliances, and it became more difficult for companies in industries like energy to access financial and insurance markets. But now, those commitments are under pressure. Major insurers have exited the Net-Zero Insurance Alliance, climate-focused pension strategies face legal challenges and regulatory rollbacks are reshaping the landscape. Now, disclosure rules are being challenged, alliances are shifting and political winds are reshaping expectations. Session focuses on strategies for risk professionals to manage and transfer risk amid regulatory uncertainty.

Glen Room 209

Learning Objectives:

- Understand recent changes to climate disclosure rules in Canada, the United States and the EU.
- Identify emerging risks and opportunities amid regulatory uncertainty.
- Evaluate strategies for transferring and mitigating management liability risk.

Greg Joyce, Managing Director, National Energy Leader, Marsh Canada Limited

Ashley Jones, Manager, Insurance, Suncor Energy Inc.

Michael Hunziker, FINPRO National Claims Leader, Marsh Canada Limited

Paul Emerson, Head of Customer & Broker Engagement, Berkshire Hathaway Specialty Insurance Company

Wedneday, September 17 | 11:00 AM - 12:00 PM

Alberta's Captive Insurance Advantage: From Legislation to Implementation

Gain a comprehensive overview of Alberta's captive insurance landscape, from its legislative origins to practical implementation. This session covers licensing requirements and processes, types of captives permitted, service provider requirements, and how to redomicile an existing captive. Learn how Alberta's evolving framework offers a strategic advantage for captive insurers.

Glen Room 209

Learning Objectives:

- Understand the history and regulatory framework of Alberta's captive insurance program.
- Identify permitted captive structures, who they can insure, and navigate the licensing and implementation process.
- Explore recent updates to Alberta's captive program and resources for additional information.

Sam Jackson, Senior Account Manager, Great Pacific Group

Seyi Ogunsola, Captive Insurance Specialist, Government of Alberta

Shant Jain, Senior Manager, Prudential Supervision, Government of Alberta, Captive Setup and Operations: Lessons from the Field

Wedneday, September 17 | 11:00 AM - 12:00 PM

Alternative Risk Transfer

Glen Room 206

Learn from real captive owners about the full lifecycle of setting up and managing a captive—from feasibility assessments to operational strategies and governance. This session outlines how to build the right team, manage key risks like liquidity and underwriting, and track KPIs across the setup, growth and innovation phases. Practical lessons and insights can help attendees navigate both short-term actions and long-term opportunities.

Learning Objectives:

- Understand the captive lifecycle and feasibility considerations at each stage.
- Identify key risks and governance structures needed for successful captive operations.
- Get tips on how to leverage partnerships and performance metrics to support captive expansion and value.

Cristina Scenna, Managing Director, National Growth Leader, Marsh Canada Limited

Kate Ramsay, Director, CIRM, Royal Bank of Canada

Matthew Zuccato, National Leader Strategic Risk Consulting, Marsh Canada Limited

Tara Tinmouth, Director, CIRM Business Operations & Initiatives Management, Royal Bank of Canada

Wedneday, September 17 | 11:00 AM - 12:00 PM

Enabling the Energy Transition: The Role of Insurance in Scaling Low-Carbon Technologies

The insurance industry plays an important role in the transition of hard-to-abate sectors—such as energy, power and utilities—toward a lower-carbon economy. This includes supporting the adoption of new low-carbon technologies that can help accelerate the transition. These developments are unfolding alongside growing impacts to energy systems from extreme weather events and increasing adoption of internal sustainability underwriting guidelines across key domestic and international insurance markets. Clients are now expected to present a well-justified sustainability or transition story and provide evidence of how environmental, social and governance (ESG) commitments are being addressed. This session will explore the challenges involved in this transition and highlight how data, analytics and risk transfer tools are being used to support the journey.

Glen Room 205

Learning Objectives:

- Understand the challenges associated with supporting the energy transition in hard-to-abate sectors.
- Learn how sustainability underwriting guidelines are influencing insurance market expectations for transition strategies and ESG performance.
- Explore how data, analytics and risk transfer tools are being applied to support the scaling of low-carbon technologies.

Marianna Michael, Vice President, Global Risk, Insurance, Invenergy LLC
Daniel Ocampo, Vice President, Account Executive - Natural Resources, Aon Reed Stenhouse
Alex Barker, Chief Underwriting Officer, AXAXL

Wedneday, September 17 | 11:00 AM - 12:00 PM

Indemnity Clauses: Canadian and U.S. Perspectives on Enforcement Limitations Set Forth by Statute and Public Policy

Indemnity clauses in insurance policies and commercial contracts can shift significant liabilities between parties—making a clear understanding of their risks essential. But even well-drafted clauses are not immune to legal constraints. This session explores how statutory frameworks, court decisions and public policy in both Canada and the United States have limited the enforceability of indemnity provisions. Through a comparative lens, participants will gain insight into key legal developments and limitations that affect how these clauses function in practice, and what that means for risk transfer and contract strategy across jurisdictions.

Glen Rooms 203-204

Learning Objectives:

- Identify common scenarios in which indemnity clauses are used.
- Understand legal limitations to enforcing indemnity clauses.
- Examine key similarities and differences between Canadian and U.S. law regarding indemnity clauses.

Nabeel Peermohamed, Brownlee LLP

Kim Jones, Vice President & General Counsel, Tyndall Point Law

Wedneday, September 17 | 11:00 AM - 12:00 PM

Risk Reloaded: AI, IP and the Digital Wild West

Glen Rooms 201-202

As Al transforms business operations and innovation grows more critical to stay competitive, organizations are encountering a new class of threats: untested tech, evolving regulations and the increasing vulnerability of intangible assets like intellectual property. As technology and risk rapidly evolve, risk professionals must update their approaches to safeguard enterprise value. This session will explore how traditional risk frameworks are being outpaced by the speed of innovation, and what risk professionals must do to stay ahead.

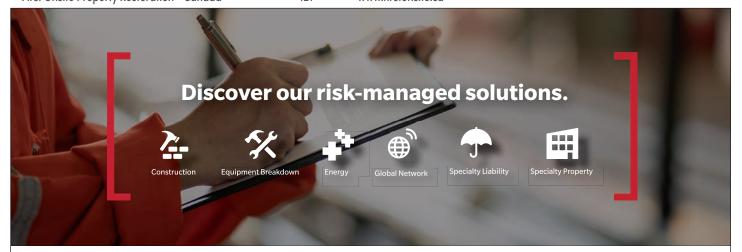
Learning Objectives:

- Identify and protect enterprise value as AI and data-driven innovation accelerate.
- Strengthen cyber resilience and legal safeguards for intangible assets.
- Update risk frameworks to match the speed of technological change.

Kelly MacDonald, National Innovation Leader. Growth & Strategy, BFL CANADA Risk and Insurance Services Inc. Edona Vila, Partner, BLG

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